

MANATEE AMAZON EXPLORER - TERMS AND CONDITIONS

FOR INDEPENDENT TRAVELERS RESERVATION POLICIES

- 20% initial payment after confirmation in the next 5 business days to confirm reservation (Not Refundable).
- 80% Balance is due 60 days or earlier prior to departure.
- In the event of cancellations, wire fees and credit card commissions will be deducted when calculating refunds.

OPERATIONAL TERMS & CONDITIONS

Medical and Health:

Guests should be in good physical health in order to be able to make the most of their Amazon Cruise. Visiting the area involves the use of small motorized boats, and at times may possibly include some wet landings. The daily nature excursions may include walking on irregular terrain, and getting in and out of the boats occasionally requires a degree of physical effort. Walking excursions and hikes may last up to one hour. Malaria and yellow fever vaccinations are not required for travelers coming into the region, but they are recommended.

Insurance:

Travelers on the M/V Anakonda Amazon River Cruise are strongly advised to purchase trip cancellation insurance, which will reimburse the cost of air tickets and other non-refundable trip payments. International medical, baggage loss, and delay insurance are also recommended. Unfortunately, if you miss the vessel because of a weather-related flight cancellation, we will not reimburse the cost of the reservation, since flight cancellations are beyond our control and we have to comply with our schedules.

Vessel Replacement:

M/V Anakonda Amazon River Cruise reserves the right to replace the vessel if considered necessary (i.e. force majeure or mechanical failure). Should travelers not agree to this option, M/V Anakonda Amazon River Cruise reserves the right to cancel the trip upon a pro rata refund per cruise night not used or, as an alternative, will offer credit toward a future cruise on board M/V Anakonda Amazon River Cruise.

Visits to the Amazon Communities:

Some of the visits programmed on the different itineraries are within protected areas, and visitors are required to comply with local rules and regulations. Naturalist guides will inform passengers of these rules. M/V Anakonda Amazon River Cruise, represented by its onboard guide, reserves the right to deny any passenger disembarkation for visits should any of these regulations are ignored or violated.

Dietary Needs:

M/V Anakonda Amazon River Cruise requires written notification 30 days prior to the cruise with regards to any travelers' specific dietary needs. Every effort will be made to cater to special dietary needs, and to accommodate special requests, subject to a given products' availability in Ecuador.